

## **SURGICAL APPOINTMENT DEPOSIT**

A minimum deposit of \$35 is now being taken for surgical and anesthetic appointments. If the appointment is cancelled or rescheduled with more than 3 business days (72 hours) before the scheduled drop off time, the deposit will remain on the account. If the appointment is rescheduled after the 3 business days cut off or is missed, the deposit will be forfeited and the appointment will need to be rescheduled with a new deposit. We appreciate your trust in us with your family member. We try to care for as many pets as we can each day and missed or unfilled appointments can leave another pet untreated. Thank you for your understanding.